

Chapter Twelve

Why Is this Chapter Important?

Chapter twelve develops the individual consultancy skills section further concentrating on working in a team. Due to the importance of working in a team environment, this chapter and the personal effectiveness chapter were separated from chapter 14 that examines consultant competencies. This is beneficial for the text as aspects of working in a team can be covered more thoroughly than if they were included as just a part of chapter 14.

Supplementary material and further case studies

The good sources on the web that feature material from this chapter include:

Web link	Comment
http://www.maxconflictmanagement.com/team-building	Team based training
http://www.mngt.waikato.ac.nz/ejrot/vol3_2/tompson.pdf	A small article on the role of problems and conflicts in groups
http://www.conflict-training.org/	A conflict resolution training course.
http://www.youtube.com/watch?v=h14uujMwMK4	A video on team problem solving
http://www.paradisecomputing.co.uk/training/pdfs/Team%20Building.pdf	A rather short team based training day
http://www.youtube.com/watch?v=OLN9QzZLv-8	Interesting take on team building, blow your colleagues away!
http://www.youtube.com/watch?v=rAJd8X3pUFM&feature=related	Another physical teambuilding video